# Exhibit 7 (Effective January 1, 2012) Evaluation and Management (E&M) Guidelines for Colorado Workers' Compensation Claims

This E&M Guidelines for Colorado Workers' Compensation Claims is intended for the physicians who manage injured workers' medical and non-medical care. Providers may use the "1997 Documentation Guidelines for Evaluation and Management Services" as developed by Medicare and available on Medicare's web site when indicated in this exhibit.

1. History (Hx), 2. Examination (Exam), and 3. Medical Decision Making (MDM) Determines the Level of Service:

New Patient/Office Consultations

| Level of Service<br>(Requires all three<br>key components at<br>the same level or<br>higher) | 1. Hx                          | 2. Exam | 3. MDM                | Avg. time<br>(minutes) |
|--|--------------------------------|---------|-----------------------|------------------------|
| 99201/99241  | Problem Focused (PF)           | PF      | Straight Forward (SF) | 10                     |
| 99202/99242  | Extended Problem Focused (EPF) | EPF     | SF                    | 20                     |
| 99203/99243  | Detailed (D)                   | D       | Low                   | 30                     |
| 99204/99244  | Comprehensive(C)               | С       | Moderate              | 45                     |
| 99205/99245  | С                              | С       | High                  | 60                     |

**Established Patient Office Visit** 

| Level of Service<br>(Requires at least<br>two of the three<br>key components at<br>the same level or<br>higher) | 1. Hx | 2. Exam | 3. MDM   | Avg. time<br>(minutes) |
|---|-------|---------|----------|------------------------|
| 99211   | N/A   | N/A     | N/A      | 5                      |
| 99212   | PF    | PF      | SF       | 10                     |
| 99213   | EPF   | EPF     | Low      | 15                     |
| 99214   | D     | D       | Moderate | 25                     |
| 99215   | С     | С       | High     | 40                     |

NOTES: Documentation of a chief complaint is required for any billed office visit.

CPT© criteria for a consultation is still required to bill a consultation code.

1. History Component – To qualify for a given level of history all three elements in the table below must be met and documented in the record. Documentation must be patient specific and pertain directly to the current visit. Information copied directly from prior records without change is not considered current nor counted.

| History Elements  | Requirements for<br>a Problem<br>Focused (PF)<br>History Level | Requirements for<br>an Expanded<br>Problem Focused<br>(EPF) History<br>Level | Requirements for<br>a Detailed (D)<br>History Level  | Requirements for<br>a Comprehensive<br>(C) History Level   |
|---|--|--|--|--|
| History of Present<br>Illness/Injury (HPI)  | Brief 1-3 elements   | Brief 1-3 elements   | Extended 4+ elements (required a detailed patient specific description of the patient's progress with the current TX plan, which should include objective functional gains/losses, ADLs) | Extended 4+ elements (requires a detailed patient specific description of the patient's progress with the current TX plan, which should include objective functional gains/losses, ADLs) |
| Review of<br>Systems (ROS) is<br>not required for<br>established patient<br>visits. | None   | Problem pertinent  – limited to injured body part                            | 2 to 9 body parts<br>or body systems   | Complete 10+   |
| Past Medical,<br>Family and<br>Social/Work<br>History (PMFSH)                       | None   | None   | Pertinent 1 of 4 types of histories  | 2 or more of the 4 types of histories  |

- A. HPI Elements represents the injured worker relaying their condition to the physician and should include the following:
  - 1. Location (where?)
  - 2. Quality (sharp, dull)
  - 3. Severity (pain level 1-10 or pain diagram)
  - 4. Duration (how long?)
  - 5. Timing (how often?)
  - 6. Context (what ADLs or functions aggravates/relieves?)\*\*
  - 7. Modifying factors (doing what?)
  - 8. Associated signs (nausea, when?)

For the provider to achieve an "extended" HPI in an established patient/injured worker visit it is necessary to document a detailed description of the patient's progress since the last visit with current treatment plan that includes patient pertinent objective functional gains, such as ADLs, physical therapy goals and return to work.

For the provider to achieve an "extended" HPI in an initial patient/injured workersvisit it is necessary for the provider to discuss the causality of the patient/injured worker's work related injury(s) to the patient/injured worker's job duties.

- B. Review of Systems (ROS) each system/body part is counted once whether positive or negative:
  - 1. Constitutional symptoms (e.g., fever, weight loss)
  - 2. Eyes
  - 3. Ears, Nose, Mouth, Throat
  - 4. Cardiovascular
  - 5. Respiratory
  - 6. Gastrointestinal
  - 7. Genitourinary
  - 8. Musculoskeletal
  - 9. Integumentary (skin and/or breast)
  - 10. Neurological
  - 11. Psychiatric
  - 12. Endocrine
  - 13. Hematologic/Lymphatic
  - 14. Allergic/Immunologic

Identify, perform and documentation of all pertinent ROS systems with either a "positive or negative" response is necessary to be counted.

- C. The PMFSH consists of a review of four areas (NOTE: Employers should not have access to any patient's or the family's generic/hereditary diagnoses or testing information, etc.)
  - Past history the patient's past experiences with illnesses, operations, injuries and treatments;
  - 2. Family history a review of medical events in the patient's family, including diseases which may be hereditary or place the patient at risk and any family situations that can interfere with or support the injured worker's treatment plan and returning to work;
  - Occupational/Social History an age appropriate review of past and current work
    activities, occupational history, current work status, any work situations that support
    or interfere with return to work. For established visits specific updates of progress
    must be discussed.
  - 4. Non-Occupational/Social History Hobbies, current recreational physical activities and the patient's support relationships, etc. For established visits specific updates of progress must be discussed.
- 2. Pertinent Physician's Examination Component Each bullet is counted only when it is pertinent and related to the workers' compensation injury and the medical decision making process.

The 1997 Evaluation and Management (E&M) guidelines may be used for specialist examination.

Content and Documentation Requirements

| Level of Examination     | # of Bullets Required for each Level                                  |
|--------------------------|---|
| Performed and Documented |   |
| Problem Focused          | 1 to 5 elements identified by a bullet as indicated in this guideline |
| Expanded Problem Focused | 6 elements identified by a bullet as indicated in this guideline      |
| Detailed                 | 7-12 elements identified by a bullet as indicated in this guideline   |
| Comprehensive            | > 13 elements identified by a bullet as indicated in this guideline   |

### **Constitutional Measurement**

Vital signs (may be measured and recorded by ancillary staff) – any of three vital signs is counted as one bullet:

- 1. sitting or standing blood pressure
- 2. supine blood pressure
- 3. pulse rate and regularity
- 4. respiration
- 5. temperature
- 6. height
- 7. weight or BMI

One bullet for commenting on the general appearance of patient (e.g., development, nutrition, body habitus, deformities, attention to grooming)

# Musculoskeletal

Each of the six body areas with three (3) assessments is counted as one bullet.

- 1. head and or neck
- 2. spine or ribs and pelvis or all three
- 3. right upper extremity (shoulder, elbow, wrist, entire hand)
- 4. left upper extremity (shoulder, elbow, wrist, entire hand)
- 5. right lower extremity (hip, knee, ankle, entire foot)
- 6. left lower extremity (hip, knee, ankle, entire foot)

Assessment of a given body area includes:

1. Inspection, percussion and/or palpation with notation of any misalignment, asymmetry, crepitation, defects, tenderness, masses or effusions

- Assessment of range of motion with notation of any pain (e.g., straight leg raising), crepitation or contracture
- 3. Assessment of stability with notation of any dislocation (luxation), subluxation or laxity
- 4. Assessment of muscle strength and tone (e.g., flaccid, cog wheel, spastic) with notation of any atrophy or abnormal movements (fasciculation, tardive dyskinesia)
- 7. Examination of gait and station

### Neck – one bullet for both examinations

- Examination of neck (e.g., masses, overall appearance, symmetry, tracheal position, crepitus)
- 2. Examination of thyroid (e.g., enlargement, tenderness, mass)

# Neurological

One bullet for each neurological examination/assessment(s) per extremity:

- 1. Test coordination (e.g., finger/nose, heel/knee/shin, rapid alternating movements in the upper and lower extremities
- 2. Examination of deep tendon reflexes and/or nerve stretch test with notation of pathological reflexes (e.g., Babinski)
- 3. Examination of sensation (e.g., by touch, pin, vibration, proprioception)
- 4. One bullet for all of the 12 cranial nerves assessments with notations of any deficits

## Cardiovascular

- 1. One bullet per extremity examination/assessment of peripheral vascular system by:
  - a. Observation (e.g., swelling, varicosities); and
  - b. Palpation (e.g., pulses, temperature, edema, tenderness)
- 2. One bullet for palpation of heart (e.g., location, size, thrills)
- 3. One bullet for auscultation of heart with notation of abnormal sounds and murmurs
- 4. One bullet for examination of each one of the following:
  - a. carotid arteries (e.g., pulse amplitude, bruits)
  - b. abdominal aorta (e.g., size, bruits)
  - c. femoral arteries (e.g., pulse amplitude, bruits)

## Skin

One bullet for pertinent body part(s) inspection and/or palpation of skin and subcutaneous tissue (e.g., scars, rashes, lesions, cafeau-lait pots, ulcers)

# Respiratory (one bullet for each examination/assessment)

- 1. Assessment of respiratory effort (e.g., intercostal retractions, use of accessory muscles, diaphragmatic movement)
- 2. Percussion of chest (e.g., dullness, flatness, hyperresonance)
- 3. Palpation of chest (e.g., tactile fremitus)
- 4. Auscultation of lungs (e.g., breath sounds, adventitious sounds, rubs)

# Gastrointestinal (one bullet for each examination /assessment)

- 1. Examination of abdomen with notation of presence of masses or tenderness and liver and spleen
- 2. Examination of presence or absence of hernia
- Examination (when indicated) of anus, perineum and rectum, including sphincter tone, present of hemorrhoids, rectal masses and/or obtain stool sample of occult blood test when indicated

# Psychiatric

- 1. One bullet for assessment of mood and affect (e.g., depression, anxiety, agitation) if not counted under the Neurological system
- 2. One bullet for a mental status examination which includes:
  - a. Attention span and concentration; and
  - b. Language (e.g., naming objects, repeating phrases, spontaneous speech) orientation to time, place and person; and
  - c. Recent and remote memory; and
  - d. Fund of knowledge (e.g., awareness of current events, past history, vocabulary)

Eyes (one bullet for both eyes and all three examinations/assessments)

- 1. Inspection of conjunctivae and lids; and
- 2. Examination of pupils and irises (e.g., reaction of light and accommodation, size and symmetry); and
- 3. Opthalmoscopic examination of optic discs (e.g., size, C/D ratio, appearance) and posterior segments (e.g., vessel changes, exudates, hemorrhages)

# Ears and Nose, Mouth and Throat

One bullet for all of the following examination/assessment:

- 1. External inspection of ears and nose (e.g., overall appearance, scars, lesions, asses)
- 2. Otoscopic examination of external auditory canals and tympanic membranes

3. Assessment of hearing with tuning fork and clinical speech reception thresholds (e.g., whispered voice, finger rub, tuning fork)

One bullet for all of the following examinations/assessments:

- 1. Inspection of nasal mucosa, septum and turbinates
- 2. Inspection of lips, teeth and gums
- 3. Examination of oropharynx: oral mucosa, salivary glands, hard and soft palates, tongue, tonsils and posterior pharynx (e.g., asymmetry, lesions, hydration of mucosal surfaces)

# Genitourinary

# MALE -

One bullet for each of the following examination of the male genitalia:

- 1. The scrotal contents (e.g., hydrocele, spermatocele, tenderness of cord, testicular mass)
- 2. Epididymides (e.g., size, symmetry, masses)
- 3. Testes (e.g., size symmetry, masses)
- 4. Urethral meatus (e.g., size location, lesions, discharge)
- 5. Examination of the penis (e.g., lesions, presence of absence of foreskin, foreskin retract ability, plaque, masses, scarring, deformities)
- 6. Digital rectal examination of prostate gland (e.g., size, symmetry, nodularity, tenderness)
- 7. Inspection of anus and perineum

### FEMALE -

One bullet for each of the following female pelvic examination(s) (with or without specimen collection for smears and cultures):

- 1. Examination of external genitalia (e.g., general appearance, hair distribution, lesions) and vagina (e.g., general appearance, estrogen effect, discharge, lesions, pelvic support, cystocele rectocele)
- 2. Examination of urethra (e.g., masses, tenderness, scarring)
- 3. Examination of bladder (e.g., fullness, masses, tenderness)
- 4. Cervix (e.g., general appearance, lesions, discharge)
- Uterus (e.g., size, contour, position, mobility, tenderness, consistency, descent or support)
- 6. Adnexa/parametria (e.g., masses, tenderness, organomegaly, nodularity)

Chest (one bullet for both examinations/assessments of both breasts)

1. Inspection of breasts (e.g., symmetry, nipple discharge); and

2. Palpation of breasts and axillae (e.g., masses or lumps, tenderness)

Lymphatic palpation of lymph nodes -- two or more areas is counted as one bullet:

- 1. Neck
- 2. Axillae
- 3. Groin
- 4. Other

# 3. Medical Decision Making (MDM) Component

Documentation must be patient specific and pertain directly to the current visit. Information copied directly from prior records without change is not considered current nor counted.

| Level of Risk   | 1. # of Points for the # | 2. # of Points for    | 3. Level of Risk |
|-----------------|--------------------------|-----------------------|------------------|
|                 | of Dxs and               | Amount and Complexity |                  |
|                 | Management Options)      | of Data)              |                  |
| Straightforward | 0-1                      | 0-1                   | Minimal          |
| Low             | 2                        | 2                     | Low              |
| Moderate        | 3                        | 3                     | Moderate         |
| High            | 4+                       | 4+                    | High             |

Overall MDM is determined by the highest 2 out of the 3 above categories.

| Number of Diagnosis & Management Options  |               |   |       |   |       |
|---|---------------|---|-------|---|-------|
| Category of Problem(s)  | Occurrence of |   | Value |   | TOTAL |
|   | Problem(s)    |   |       |   |       |
| Self-limited or minor problem   | (max 2)       | Χ | 1     | = |       |
| Established problem, stable or improved   |               | Х | 1     | = |       |
| Established problem, minor worsening  |               | Х | 2     | = |       |
| New problem with no additional workup planned or established patient with worsening of condition and no additional workup planned | (max1)        | X | 3     | = |       |
| New problem, additional workup planned or established patient with worsening of condition and additional workup planned.          |               | Х | 4     | = |       |

| 2. Amount and/or Complexity of Data Reviewed   |        |
|--|--------|
| Date Type:   | Points |
| Lab(s) ordered and/or reports reviewed   | 1      |
| X-ray(s) ordered and/or reports reviewed   | 1      |
| Discussion of test results with performing physician                                     | 1      |
| Decision to obtain old records and/or obtain history from someone other than the patient | 1      |
| Medicine section (90701-99199) ordered and/or physical therapy reports reviewed and      | 2      |
| commented on progress (state whether the patient is progressing and how they are         |        |
| functionally progressing or not and document any planned changes to the plan of care)    |        |
| Review and summary of old records and/or discussion with other health provider           | 2      |

| Independent visualization of images, tracing or specimen | 2 |
|--|---|
| TOTAL  |   |

|               | sk (the highest one in any one categor  |   |   |
|---------------|---|---|---|
| Level of Risk | Presenting Problem(s)   | Diagnostic Procedure(s)<br>Ordered  | Management Option(s) Selected   |
| Minimal       | One self-limited or minor problem, e.g., cold, insect bite, tinea corpori,                      | Lab tests requiring venipuncture  | Rest<br>Gargles   |
|               | minor non-sutured laceration  | Chest x-rays  | Elastic bandages  |
|               |   | EKG/EEG   | Superficial dressings   |
|               |   | Urinalysis  | oupernoidi di coolingo  |
|               |   | Ultrasound  |   |
|               |   | KOH prep  |   |
| Low           | Two or more self-limited or minor problems  | Physiologic tests nor under stress, e.g., PFTs                                    | Over-the-counter drugs Minor surgery w/no   |
|               | One stable chronic illness, e.g.,   | Non-cardiovascular  | identified risk factors   |
|               | well-controlled HTN, NIDDM, cataract, BPH   | imaging studies w/contrast, e.g., barium  | PT/OT   |
|               | Acute, uncomplicated illness or   | enema   | IV fluids w/o additives   |
|               | injury, e.g., allergic rhinitis or simple   | Superficial needle biopsies   | Simple or layered closure   |
|               | Acute laceration repair   | Lab tests requiring arterial puncture   | Vaccine injection   |
|               |   | Skin biopsies   |   |
| Moderate      | One of more chronic illnesses with mild exacerabation, progression or side effects of treatment | Physiologic tests under stress, e.g. cardiac                                      | Minor surgery with identified risk factors  |
|               | Two or more stable chronic illnesses  | stress test, Discography, stress tests  | Elective major surgery<br>(open, percutaneous, or<br>endoscopic) with no<br>identified risk factors |
|               | Undiagnosed new problem with uncertain prognosis, e.g., new extremity neurologic complaints     | Diagnostic injections  Deep needle or   | Prescription drug management  |
|               | Acute illness with systemic symptoms, e.g., pyelonephritis, colitis                             | incisional biopsies Cardiovascular imaging studies with contrast and no           | Therapeutic nuclear medicine IV fluids with additives   |
|               | Acute complicated injury, e.g., head injury with brief loss of consciousness                    | identified risk factors e.g. arteriogram, cardiac cath                            | Closed Tx of Fx or dislocation w/o manipulation   |
|               |   | Obtain fluid from body cavity, e.g. lumbar puncture, thoracentesis, culdocentesis | Inability to return the injured worker to work and requires detailed functional improvement plan.   |
| High          | One or more chronic illness with  | Cardiovascular imaging  | Elective major surgery  |

severe exacerbation, progression or side effects of treatment

Acute or chronic illnesses or injuries that pose a threat to life or bodily function, e.g., multiple trauma, acute MI, severe respiratory distress, progressive severe rheumatoid arthritis, psychiatric illness with potential threat to self or others:

An abrupt change in neurological status, e.g., seizure, TIA, weakness, sensory loss

studies with contrast with identified risk factors

Cardiac electrophysiological tests

Diagnostic endoscopies with identified risk factors

with identified risk factors

Emergency major surgery

Parenteral controlled substances

Drug therapy requiring intensive monitoring for toxicity

Decision not to resuscitate or to deescalate care because of poor prognosis,

Potential for significant permanent work restrictions or total disability

Management of addiction behavior or other significant psychiatric condition

Treatment plan for patients with symptoms causing severe functional deficits without supporting physiological \findings or verified related medical diagnosis.

If greater than fifty percent of a physician's time at an E&M visit is spent either face-to-face with the patient counseling and/or coordination of care and there is detailed patient specific documentation of the counseling and/or coordination of care, then time can determine the level of service.

The total time spent face-to-face with the patient and/or coordination of care must be documented in the record and the total visit time.

If time is used to establish the level of visit and total amount of time falls in between two levels, then the provider's time shall be more than half way to reaching the higher level.

Documentation must be patient specific and pertain directly to the current visit. Information copied directly from prior records without change is not considered current nor counted.

#### Counseling:

The physician's time spent face-to-face with the patient and/or their family counseling him/her or them in one or more of the following:

1. Injury/disease education that includes discussion of diagnostic tests results and a disease specific treatment plan.

- 2. Return to work
- 3. Temporary and/or permanent restrictions
- 4. Self-management of symptoms while at home and/or work
- 5. Correct posture/mechanics to perform work functions
- 6. Job task exercises for muscle strengthening and stretching
- Appropriate tool and equipment use to prevent re-injury and/or worsening of the existing injury/condition
- 8. Patient/injured worker expectations and specific goals
- 9. Family and other interpersonal relationships and how they relate to psychological/social issues
- 10. Discussion of pharmaceutical management (includes drug dosage, specific drug side effects and potential of addiction /problems
- 11. Assessment of vocational plans (i.e., restrictions as they relate to current and future employment job requirements)

# Coordination of Care:

Coordination of care requires the physician to either call another health care provider (outside of their own clinic) regarding the patient's diagnosis and/or treatment or the physician telephones or visits the employer in person to safely return the patient to work.

The counseling or coordination of care activities must be done 24 hours prior to the actual patient encounter or within seven (7) business days after the actual patient encounter. If these activities are done outside of the 24 hours prior to or 7 business days after the patient encounter, then Rule 18-5(I)(4) "Treating Physician Telephone or On-line Services" or Rule 18-6(A) "Face-to-Face or Telephonic meeting by a Treating Physician with the Employer ... With or Without the Injured Workers" is applicable.