Helpful Tips About Reopening Your Claim

If you’ve had an unemployment claim within the past 12 months, you can simply reopen your previous claim — and you can do it online, without waiting for a callback.

You must tell us if you stopped working for any employer since you last requested payment.
- Tell us even if you are expecting to go back to work again.
- Tell us even if it is the same employer as when you filed a new claim.
- Tell us even if it is a new employer you have not told us about before.

If YES please answer YES to the first question shown on the screen below, even if you are still with the same employer.

Recent Payment

The system to file a new claim and to reopen your claim is the same.
- Even if it looks like you are filing a new claim, please continue all the way through.
- After you enter your information, the system will find your previous claim.

What to Expect After You Reopen Your Claim

- To get paid, you must request payment
  - Your confirmation will tell you the first time you are scheduled to request payment.
  - If you cannot remember, log in to your account on MyUI Claimant.
  - You can also ask our Virtual Assistant at the bottom of the ColoradoUI.gov page. After completing the process, you can find out when you should request payment.
- Your weekly benefit amount will remain the same as it was when you last requested payment.