

## DEPARTMENT OF LABOR AND EMPLOYMENT Division of Labor Standards & Statistics 633 17<sup>TH</sup> STREET DENVER, CO 80202 Telephone: (303) 318-8133 FAX: (303) 318-8139

## WINTER 2023 RULEMAKING PUBLIC HEARING

Date of Hearing: January 30, 2024

Appearances: Scott Moss, Division of Labor Standards &

Statistics Director

Miki Gann, Division Rulemaking Program

Assistant

Kristina Rosett, Managing Policy Advisor

Recorded digitally and transcribed by Ditto Transcripts

## 1 PROCEEDINGS

- DIRECTOR MOSS: All right, good afternoon,
- 3 everyone. My name is Scott Moss. I'm Director of the
- 4 Division of Labor Standards & Statistics here at CDLE. The
- 5 Division of Labor Standards & Statistics is in the
- 6 Department of Labor and Employment, I should say, not the
- 7 acronym. The time is 2:04 p.m., on Tuesday, January 30,
- 8 2024. This is a public rulemaking hearing held by the
- 9 Division with participants listening and speaking by
- 10 internet and/or by phone. A recording of the hearing will
- 11 be added to the administrative record. With me at this
- 12 hearing are several Division officials, including Miki
- 13 Gann, the Division's Rulemaking Program Assistant who will
- 14 be helping emcee today's proceedings, and Kristina Rosett,
- 15 Managing Policy Advisor, among others. Today, we will be
- 16 accepting testimony on three sets of rules that were
- 17 proposed on December 29, 2023. First, the Wage Protection
- 18 Rule 7 C.C.R. 1103-7. These are rule amendments that amend
- 19 the existing rules to implement Bill 23-231, which allows
- 20 the Division to disperse funds to claimants who are not
- 21 paid after citations for wage violations they suffered,
- 22 with the funds dispersed from the Division's Wage Theft
- 23 Enforcement fund. Second, to create and implement the
- 24 mediation program for pay disparity matters, as authorized
- 25 by the Colorado Equal Pay for Equal Work Act amendments in

- 26 Bill 23-105, and for other possible technical amendments.
- 27 The second set of rules is the Direct Investigation Rules 7
- 28 C.C.R 1103-8. These are amendments to existing rules to
- 29 incorporate and ensure consistency with statute and rule
- 30 changes since the last ruled amendments three years ago,
- 31 such as Senate Bill 22-161 and changes to other division
- 32 rules since then. Also to update the rules to reflect the
- 33 Division's discretionary investigative authority that will
- 34 include pay disparities now under the Colorado Equal Pay
- 35 for Equal Work Act amendments, and other possible technical
- 36 amendments. The third set of rules is to the Senate Labor
- 37 Relation Rule 7 C.C.R 1103-12. These are amendments to
- 38 increase conformity with the Colorado Administrative
- 39 Procedure Act, as to appeal procedure and other possible
- 40 technical amendments. Anyone may speak on any one or more
- 41 of these rules in any order. We will not be taking
- 42 testimony on other labor law or policy topics that are not
- 43 part of these proposed rules. For all rules from the
- 44 Division, the notice of public hearing and the associated
- 45 rulemaking documents were filed with the Secretary of State
- 46 for publication on their website and in the state register,
- 47 as provided by the Colorado Administrative Procedure Act.
- 48 The Division then posted all rulemaking documents on our
- 49 website and publicized them through our contact of several
- 50 hundred, but really thousands of stakeholders, because our

- 51 stakeholder list is a mix of individuals and organizations
- 52 with memberships that were believed to have interest in our
- 53 rules. For more information on any proposed rules from the
- 54 Division, or for the text of these rules, visit our
- 55 rulemaking page cdle.colorado.gov/laborrules. It's on your
- 56 screen for those who are here by computer. For those who
- 57 are here by phone, again it's cdle.colorado.gov/laborrules.
- Before we begin, a few rules and guidelines for the
- 59 record. Here we're accepting oral testimony, as well as
- 60 written comments, through the chat window available to
- 61 anyone here by computer. The same administrative record
- 62 will include all verbal testimony, all comments in the chat
- 63 window, and all written comments submitted outside this
- 64 hearing. All testimony and comments are reviewed by the
- 65 same division officials, including me. So, while you're
- 66 free to comment or testify by any means you prefer, there
- 67 is no need to repeat points in multiple forms of testimony
- 68 and comment submission. The written comment deadline is
- 69 Tuesday, February 6, 2024. That's next Tuesday, at 5 p.m.
- 70 Written comments can be submitted, again, in the chat
- 71 window if they're short, or from the comment form on our
- 72 labor rules pages, or by emailing to
- 73 cdle laborstandardsrules@state.co.us. That email address
- 74 is on your screen too. The hearing is for comments, again,
- 75 specific to these proposed rules. If instead you have

- 76 individualized questions you would like the answer to, we
- 77 would happy to respond outside this hearing. Just email
- 78 the same address and we will route your question. We do
- 79 anticipate the time for today's hearing will be enough to
- 80 hear all testimony. On the off chance we need more time or
- 81 if we have technical difficulties, we may continue the
- 82 hearing on another date, which we will announce at the end
- 83 of the hearing, or in addition, we're gonna post the DTLs
- 84 on our webpage by 12 p.m. tomorrow if there's a need to
- 85 continue this hearing. Thank you again for taking the time
- 86 to attend this public hearing and participate in our
- 87 rulemaking process. We will now proceed with verbal
- 88 testimony. We will start with those who signed up to
- 89 testify in advance, but I don't believe we have any such
- 90 folks who contacted us in advance, so we will start by just
- 91 inviting testimony from anyone here.
- 92 A couple rules and guidelines. First, please keep
- 93 your computer or phone on mute until or unless you're
- 94 speaking. When you're speaking, please to the following.
- 95 These are instructions on your screen, but I want to read
- 96 them aloud to emphasize for folks here by phone. First,
- 97 when called upon, please unmute yourself as control+B on
- 98 your keyboard or \*6 on your phone. Please state your full
- 99 name, as well as whatever you're comfortable stating of
- 100 your job, your organization, if any, other relevant facts.

- 101 If you wish to exercise your right to anonymity under Wage
- 102 Protection Rule 4.7, just give a first name or a fake name,
- 103 and as much of your job's role or role as you're
- 104 comfortable offering. Third, start by saying which rule or
- 105 rules you will discuss. If you just starting speaking, I
- 106 will interrupt to ask which rules are these about just to
- 107 help us follow along and help those in attendance
- 108 understand. Fourth piece, please speak in a slow, clear
- 109 voice. Of course, I butchered that sentence ironically,
- 110 and keep your testimony to five minutes. Some folks may
- 111 have more than five minutes of speaking. If so, that's
- 112 fine. That's what written comments are for. Just submit
- 113 written comments of any length you wish. Fifth, we may ask
- 114 you to repeat anything that may not have been said loudly
- 115 enough or clearly enough, or if there was a tech glitch
- 116 that we thought might not be heard, I may ask you follow
- 117 questions which you're free to answer however you wish or
- 118 not at all. Now, when you finish, please mute yourself
- 119 again. Finally, if you would like to give your name and
- 120 information for the record, whether you testify or not --
- 121 in particular, if you're not on the Division stakeholder
- 122 list that has sent notices of these other proposed rules or
- 123 other Division publications, you can email us. You can say
- 124 in the comment window what contact information you would
- 125 like to submit, or use the form on our rules page, which

- 126 again is cdle.colorado.gov/laborrules. Thank you all for
- 127 your understanding and your participation in these
- 128 important matters of Colorado Labor Law and Policy. We'll
- 129 now invite comments from those in attendance. So, anyone
- 130 interested in speaking who is here by computer, type your
- 131 name in the chat window, and we'll give it a minute for
- 132 folks to state their name, list their name, and then we'll
- 133 start calling on people in order. If you're here by phone,
- 134 don't worry, we're not gonna forget about you. We're just
- 135 calling on those here by computer first, because they can
- 136 list their names, and then we'll call on anyone here by
- 137 phone. Miki, I believe there's nobody here by phone I'm
- 138 seeing, right? It looks like everyone is here by computer?
- MS. GANN: No, yeah.
- 140 DIRECTOR MOSS: Okay.
- MS. GANN: Correct.
- 142 DIRECTOR MOSS: So, we'll do the phone call, the
- 143 call -- phone call, the call for phone participants if
- 144 anyone appears by phone, but otherwise we'll see as we're
- 145 going by solicitation for speakers based on who is here by
- 146 computer, so anyone who is here feel free to type in. I
- 147 will say, if you're having some problem finding or typing
- 148 in the chat window, you are free to just unmute yourself
- 149 and start talking. We just encourage folks if you can to
- 150 put your name in the chat window so that we don't have a

- 151 bunch of people speaking at once. Although, the way this
- 152 is going so far, I don't sense that will be a problem. But
- 153 we'll give a minute or two. Let you think if you have
- 154 anything to say or ask, feelings to share. I'll also add
- 155 while we're waiting that on our rules page, again
- 156 cdle.colroado.gov/laborrules, that's where you can find not
- 157 only the button to submit comments, but starting as of
- 158 tomorrow, we'll be posting all written comments received.
- 159 They aren't updated, only because our first comment
- 160 received was today. We ran the bell and are starting to
- 161 get ready to post it. So, we will have a link to the
- 162 folder with all the written comments received, so that
- 163 folks can review all comments submitted by others, and you
- 164 can respond to any of those comments if you wish, get a bit
- 165 of the dialogue going. And while we're waiting, Miki, are
- 166 you able to share the labor rules page so we can show folks
- 167 where they can find all that? Great, thanks. So, you
- 168 click on the pretty box that says labor rules, then you
- 169 open the box that says proposed and recently adopted, the
- 170 second blue bar. If you scroll down, you'll see these
- 171 rules, and if you scroll down further -- comments and
- 172 hearings, yep. You'll see if each of our rulemakings, we
- 173 have several rulemakings, one every several months. Under
- 174 recent rulemaking, we have three bullet points under each
- 175 rulemaking. This is the Winter 2023 Rulemaking. We'll

176 soon be listing which rules these are. Again, the wage 177 protection, direct investigation, state labor relations rules. You can see the notice of public hearing. 178 179 link will replaced by the recording of this hearing when we have it, where you can hear me read a lot of instructions 180 and the like apparently. And then, we have the comment 181 182 form below that. And below that, there's going to be a 183 bullet point that says comments, 2023 Rulemaking. That's 184 gonna be a link to publicly viewable folder that has 185 written comments we've received. So, we will have that up 186 as of tomorrow. We didn't have it up yet because we had no 187 comments until just a couple hours ago. So, we tend to 188 post comments within 24 hours of receiving them, so at any 189 point you can go back to this page and see if anybody has 190 commented, see what you think of their comments, if you want to respond, submit a thumbs up emoticon in response or 191 192 whatever comment you wish to submit on your own or 193 responding to other comments, you can do that. And we have 194 a speaker, Louise Myrland. Feel free to go ahead. 195 Ms. Myrland: Good afternoon, everyone. 196 you for the opportunity to be here and to ask a question 197 about the Wage Protection Rules. My name is Louise 198 Myrland. I'm part of the staff at the Women's Foundation 199 of Colorado, and part of the Equal Pay Coalition that

advocated for the passage of Senate Bill 23-105, Ensure

- 201 Equal Pay for Equal Work. And as our coalition reviewed
- 202 the Wage Protection Rules, we were not entirely clear on
- 203 how claims of wage and equity would function under the
- 204 proposed changes to the rules for filing a wage complaint.
- 205 And the comment that we submitted in writing earlier
- 206 addressed that question. And while we're here and there's
- 207 not a long list of other speakers, I thought I would ask
- 208 for -- for you, Scott, and the team from CDLE, to share a
- 209 little bit more about how you intend for this to work,
- 210 because we certainly want to be well informed if folks come
- 211 to members of the Equal Pay Coalition with questions like
- 212 this. Thanks.
- 213 DIRECTOR MOSS: Thank you. And I have skimmed
- 214 the comment. I just skimmed only because it was just a
- 215 couple hours ago and, you know, was frantically seeing if I
- 216 could at least get the gist of this call. So, your point
- 217 is well taken and we're gonna want to be clear about what
- 218 rules we're using for these claims. Where we are landing,
- 219 where we're happy to hear other comments and feel free to
- 220 submit follow ups too, is that the Wage Protection Rules
- 221 were written in 2014 and have been modified since to cover
- 222 our roughly 3500 unpaid wage complaints a year. Those are
- 223 a mandatory jurisdiction where we investigate and review
- 224 each one. The pay disparity complaints we'll receive, it's
- 225 discretionary as to which we investigate, we shall

- 226 investigate, due to our ability and staffing levels, but
- 227 it's not mandatory for each one. And for that reason, we
- 228 think the Wage Protection Rules might not be the best home
- 229 for the procedures for those complaints. The other -- but
- 230 however, your point is taken that we're gonna need to be
- 231 clear, and we're hoping to be clear in our guidance, our
- 232 infos, about what the exact procedures will be. If
- 233 anything, we've left it a little unclear in the rules I
- 234 understand, because first, the direct investigation rules,
- 235 which are the rules that traditionally govern our
- 236 discretionary jurisdiction investigations. They already
- 237 referenced the Equal Pay Act, so I generally put that
- 238 citation in, you know, two years or so ago just in case we
- 239 got jurisdiction over these complaints, so that we wouldn't
- 240 necessarily have to make that specific amendment if we had
- 241 to, at least start taking complaints before we could amend
- 242 rules 'cause for all we knew a statute might be amended to
- 243 give us jurisdiction before we could amend rules.
- 244 Sometimes things take effect right away. So, we do have
- 245 rules that could cover it. Where we're inclined, and you
- 246 should feel free to opine in your written complaints or now
- 247 about this, is that we've, as a division that's a number of
- 248 new programs and areas of labor law to take complaints
- 249 about over the last five years, we keep finding that
- 250 whenever we have new programs we adopt some procedures, we

251 find we have to tweak them, what have you, and especially 252 where a program or a type of complaint doesn't have as many 253 microlevel managed restrictions as unpaid wage complaints. 254 Unpaid wage complaints, the statute lays out a number of 255 days for things. Most statutes haven't been written like mercifully. So, we went a little minimalist in our rules 256 257 as to the paid disparity complaint simply because we've 258 learned some humility over the past several years and if we 259 adopted very specific rules now, our hunch was that we 260 would have to modify them in short order, and we felt like 261 we do have enough in place in direct investigation of the 262 rules that we can send out binding notices of the complaint 263 that order employers to respond, let us investigate, issue 264 rulings without more directive rules. We may find more 265 directive rules are needed, but we went a little minimalist 266 because we felt like if we tie ourselves down, we would 267 just be assuring that we would need to change things as we find whether 14 days or 21 or 30 days enough. And our 268 269 investigative authority is broad enough under statute that 270 we can order folks to respond to whatever we ask. So, if 271 we get a complaint, we send the employer a notice 272 complaint, we have ample authority to order them to respond 273 in any number of days we see fit and to issue fines if they 274 don't respond. We do know that, of course, whether we 275 write procedures and info and rules or not, we are going to

- 276 have in an info more detail on what is expected for
- 277 complaints. So, as of now, we've received a couple
- 278 complaints under this law. We are moving ahead in
- 279 reviewing them. We just have -- we put a complaint form,
- 280 that was the important thing, so folks could file. Beyond
- 281 that, we are going to investigate where we think a
- 282 complaint warrants it by issuing investigative demands to
- 283 the employer. They are no less binding without very
- 284 specific rules at this point. And our review candidly is
- 285 that we're gonna learn what we should say in the
- 286 investigations. Do employers -- if we start giving -- if
- 287 we were, for example, to say employers have four days to
- 288 respond and they respond that that's nuts, we need a lot
- 289 more than we say, okay, we need to have more days. So, but
- 290 as we learn what these investigations need, we're gonna
- 291 see, for example, what number of days. What are standard
- 292 things we ask and what might be codified in a rule that
- 293 might not be? We are going to be investigating these in
- 294 short. We don't have directive rules, but we're gonna
- 295 clarify as much as we can about the process. In the
- 296 complaint form we tried to clarify what we need from
- 297 claimants, and as for what we need from employers, our
- 298 notice of complaint that we send employers is pretty
- 299 specific and directive. It's not a set of universal rules,
- 300 but is a set of binding orders that tell employers what

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     they need to provide and the consequence of not providing
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          It reiterates anti-retaliation protections that are
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     already codified. I do want to add, for example, one
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     function of a rule (inaudible - 0:16:59), you know, stress
     that retaliation is illegal, but that's already illegal. I
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     do want to note that in 8-4-120 of the C.R.S that's part of
     the Wage Protection Act, but it bans retaliation as of last
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     year as to any proceeding or any law or rule related to
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     wages or hours, which Equal Pay Law certainly qualifies as.
     So, we believe, in other words, that between our statutory
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     investigative and anti-retaliation authority, and our
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     ability to issue fines for non-compliance, and our
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     authority under the equal pay act to issue citations and
     orders, we think we have the authority to be rolling the
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     program and we've started it already. That said, if there
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     are things that you think are necessary to be in a rule
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     that aren't there yet, and it's not enough if we're just
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     clearing the complaint form and what we order employers to
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     respond with, we're more than happy to here and we can
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     treat these rules, whatever mix of wage protection rules or
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     the direct investigation. So, that's -- again, a rule
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     hearing more than I normally give, but since we have time
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     today and this is something I would happily tell any
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     stakeholder, it was a good question. Because once we're
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going, we have more minimalist rules for these

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     investigations, it's fair to ask us how it's going to be
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     investigated when a complaint comes in, but I do want to
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     share that when a complaint comes in, the complainant and
     the employer will very clear on their obligations under
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     this law, just by the lack of rules specifying numbers of
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     days and the like. So, feel free to follow up if you have
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     anything to add or to think about that and cogitate on it
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     for later. Excellent question. Let me just ask for anyone
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     just listening. "Thank you, and what timeframe should we
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     look for updated info about the complaints investigations?"
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     (inaudible - 0:18:36) at whatever point we feel like we've
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     learned enough to write something useful. So, it might
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     take after one or two or more investigations we learn oh,
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     this is something that we should tell the public ex ante
     before they complain, so that they'll know this. Or it
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     could be that after a complaint or investigation or two, we
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     don't know much more to say other than what's in the
     complaint form and the notice we give employers. So, a
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     rule of thumb generally with infos is that (inaudible -
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     0:19:02) statute. We invented the genre just a couple
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     years ago. Our view is put in info when have something
     useful to say. We are also keeping tracking of substantive
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     useful things about equal pay law, about pay disparities.
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     Our view is we don't want not spend a lot of -- we never
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     spend a lot of times in rules or infos just repeating the
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     statute. That's my least favorite thing for rules or
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     quidance to do. So, we don't tend to do that, so the
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     question is what point will there be enough material for an
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     info that I have to clarify some procedural things and/or
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     clarify some substantive things, gray area. So, we find
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     that that often takes care of itself because the substance
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     of what we need to clarify is often governed by what
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     questions we get. So, when the equal pay transparency law
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     was new on January 1, 2021, we kept a Google sheet of every
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     question we were asked. We eventually came to have over a
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     hundred questions, and when we hit a critical mass, most of
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     what is now Info 9a formally Info 9, about pay
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     transparency. It's basically answering all the questions
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     we got asked. I don't think there were any questions we
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     were ever asked that aren't in that other than maybe some
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     one offs. So, the short answer is when we have enough
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     things to say that we think it could be helpful, yeah, we
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     intend to come out with info at that point, because it
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     helps us as much as everybody else to clarify things that
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     we want people to know before filing a complaint or in
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     setting their pay policies. That said, I will add if
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     you're an important stakeholder like others that is calling
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     elsewhere that if you can think of things that would useful
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     to clarify, feel free to suggest them and we'll put them in
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     the hopper as things that we're looking into saying in an
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     info. And again, it doesn't have to be a suggestion of
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     something really specific to say. It could be as simple as
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     here is what's happening where more clarity could be
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     useful, see if you have anything to say in it, and it's our
     job to look into whether we can say anything useful.
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     Anyone else interested in speaking? We'll give it another
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     minute or two. While we're waiting, I might as well give
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     some coming attractions, as if you're in the movies, you
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     know, and seeing some previews. So, we do have another
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     rulemaking coming up. This Thursday, we have a stakeholder
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     meeting on that rulemaking. It's rules related to the Job
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     Application Fairness Act. That's the rule set that will
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     govern the new statute, the Job Application Fairness Act
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     that restricts asking inquiries about age and job
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     applications. It'll also be about potentially merging
     those rules that will be coming with other existing rule
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     sets about job postings and job applications given that we
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     now have several laws in Colorado, mostly of pretty recent
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     vintage governing what job applications or job postings
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     must say, must ask, must not ask, may ask. So, we're
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     looking into merging those to harmonize a bit. Anywhere we
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     can have one rule set rather than four seems like a good
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     thing. So, we're looking into that and happy to have a
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     conversation about that. That's this Thursday at 2 p.m.,
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there will be a stakeholder meeting. If you don't have the

- 401 link to that feel free to email the address on the screen.
- 402 And then, rules will be proposed about that by March
- 403 likely. Last call for any questions, comments, feelings.
- 404 I'll give it one more minute. I'll note that while we're
- 405 all sitting here in front of a computer screen, the high
- 406 temperature for today and the next two days are gonna be in
- 407 the mid-60s and that's around this time a day, so if this
- 408 meeting ends early I hope some of you can maybe enjoy being
- 409 outside while the good weather is here. Though don't
- 410 expect it to last because it's still late January/early
- 411 February. That has been your meteorology report. And with
- 412 that, a minute has lapsed or two since I last asked, so the
- 413 time is 2:27 p.m., hearing no further speakers interested
- 414 over the time since we started the hearing and inviting
- 415 speakers, we'll call the hearing to a close. Last call
- 416 going once, twice, three times, no other speakers. All
- 417 right, thank you all for attending. With that, the time is
- 418 2:27 p.m., and this hearing is closed. Thank you all for
- 419 attending.

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| 426 | STATE OF COLORADO )   |
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| 427 | CITY AND COUNTY OF DENVER )                                 |
| 428 | I hereby certify that the above and foregoing               |
| 429 | constitutes a transcript of all the audible testimony taken |
| 430 | at a hearing in Denver, Colorado, on January 30, 2024, in   |
| 431 | the matter of WINTER 2023 RULEMAKING PUBLIC HEARING, which  |
| 432 | hearing was digitally recorded by the State of Colorado and |
| 433 | transcribed by me to the best of my ability.                |
| 434 | Dated at Drummonds, Tennessee, this 5th of February,        |
| 435 | 2024.   |
| 436 |   |
| 437 | della managaria   |
| 438 | Cholly Massanelli   |
| 439 | Holly Massanelli  |
| 440 | Transcriptionist  |
| 441 | Ditto Transcripts   |
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