

**DEPARTMENT OF LABOR AND EMPLOYMENT**  
**Division of Workers' Compensation**  
**7 CCR 1101-3**  
**WORKERS' COMPENSATION RULES OF PROCEDURE**

**Rule 18-7      MEDICAL FEE SCHEDULE**

(H)      USE OF AN INTERPRETER FOR LIMITED ENGLISH PROFICIENCY

- 1) Rates and terms shall be negotiated. Prior authorization is required except for initial and emergency treatment. DoWC Z0722, billable in 15 minute increments with a minimum of one hour.
- 2) Payers shall reimburse for the services of an interpreter when interpretation is reasonable and necessary to provide access to medical benefits.

An interpreter may be provided on-site or via video or audio remote interpreting service, based on availability and the preference of the treating provider.

- 3) Providers are prohibited from relying on minor children and should refrain from using adult family members and friends as interpreters, except in an emergency.
- 4) As of January 1, 2022, to be paid for interpreting services at a medical treatment appointment:
  - a) Interpreters for certifiable languages must be listed as certified on the Certification Commission for Healthcare Interpreters (CCHI) or National Board of Certification for Medical Interpreters (National Board) website directory. Certifiable languages are:
    - Spanish
    - Cantonese
    - Mandarin
    - Russian
    - Korean
    - Vietnamese
    - Arabic
  - b) For all other languages, or in the event a certified interpreter is unavailable, the interpreter shall be qualified. Qualified means the interpreter has documentation showing completion of at least 40 hours of healthcare interpreter training.

- c) When a qualified interpreter is used in lieu of a certified interpreter, payers must document a good faith effort was made to obtain a certified interpreter and submit this documentation to the Division upon request.